



General terms and conditions day tickets 2023

1. Validity of day tickets

Purchased tickets (both online and at the box office) are valid for one day (during the current opening hours).

2. Payment method and rates

Payment must be made online via iDEAL. At the box office, payment may be made by pin or in cash. Fun Valley Maastricht reserves the right to change rates or processes in the interim or annually.

3. Loss, damage, theft or forgetting

The guest is obliged to report the loss, theft or damage of his/her ticket(s) to Fun Valley Maastricht in order to prevent misuse. The guest will receive a new ticket and the old ticket will be blocked. Fun Valley Maastricht cannot be held liable if the ticket is forgotten on arrival.

4. Data protection

The house rules, general terms and conditions and privacy statement of Fun Valley Exploitatie B.V. apply to all guests. Day tickets are NOT personal and are therefore transferable.

5. Provisions

Data will be recorded for personal use only and will never be disclosed to third parties. Information regarding member cards will at all times be provided through our website.

6. Visual material

Photographs and videos may be taken for marketing and promotional purposes. Permission will be granted for this purpose once the general terms and conditions have been approved. Fun Valley Maastricht cannot be held liable for this.



7. Alcohol and drugs

The use of alcohol/drugs is not permitted at our park. If it is established that such substances are used, Fun Valley Maastricht has the right to refuse/deny access without entitlement to a refund.