



General terms and conditions membercards 2023

1. Period of validity and duration of the membercard

1.1. The three types of membercards are valid for a certain period.

- Winter membercard: 27-09-2022 until 01-05-2023
- Summer membercard: 01-05-2023 until 01-11-2023
- Year membercard: 01-05-2023 until 01-05-2024

1.2. After expiry the membercard will not be renewed automatically. The member will receive timely notice of the option to renew. The member card is only valid in Fun Valley Maastricht and NOT in one of the other Ballorig locations.

2. Payment method and rates

Payment must be made online via iDEAL. Fun Valley Maastricht reserves the right to change rates or processes in the interim or annually.

3. Loss, damage or theft

The member is required to report the loss, theft or damage of the member card to Fun Valley Maastricht in order to prevent misuse. The member will receive a new membercard and the old one will be blocked.

4. Termination of membership

The membership cannot be terminated prematurely and will not be refunded.

5. Data protection

The house rules, general conditions and privacy statement of Fun Valley Exploitatie B.V. are applicable to all members. The member card is personal and may not be shared. Every member card holder must therefore upload a recent photo when purchasing a member card. This photo will be shown for verification when scanning / entering the park. The member card must be brought with each visit. A valid ID can be requested at all times. Misuse will result in immediate termination.



6. Provisions

Data is recorded exclusively for personal use and will never be passed on to third parties. Information regarding current processes and the like will be communicated via our website at all times and is authoritative.

7. Visual material

Photographs and videos may be taken for marketing and promotional purposes. Permission to do so will be granted by acceptance of the general terms and conditions. Fun Valley Maastricht cannot be held liable for this.

8. Alcohol and drugs

The use of alcohol/drugs is not permitted at our park. If it is established that such substances are used, Fun Valley Maastricht will be entitled to refuse/deny access without entitlement to a refund.